

Van Cleef & Arpels

SERVICE REQUEST FORM

This form aims at gathering all the necessary information about your service request, and must be carefully filled. Fields marked with * are mandatory.

*For any question, we invite you to contact Van Cleef & Arpels Concierge Service:
usa@clients.vancleefarpels.com*

CONTACT DETAILS

Client reference* (to be filled by Van Cleef & Arpels)				Shipping Kit delivery address*	
				Address	
Title*	Mr.	Mrs.	Ms.	City	ZIP Code
First name*				State	Country
Last name*				Creation delivery address	Same as Shipping Kit
Email*				Address	
Country code*				City	ZIP Code
Phone number*				State	Country

CREATION DETAILS

Serial number (engraved on the creation or written on the invoice or certificate)	Date of purchase (mm / dd / yyyy)	/	/
Product description (type, collection,...)	Place of purchase		
	Creation under warranty	Yes	No

SERVICE REQUESTED

Please detail your service request :
Any detail regarding the creation condition, a specific intervention or the required repair can be shared.

Van Cleef & Arpels will process your personal information in accordance with our privacy policy on our website: <https://www.vancleefarpels.com/>.
Please refer to the privacy policy for details of how we process your personal information and who you can contact for further information or to exercise your rights.

Please note that by sending this service request, you confirm that you have read and accepted the Van Cleef & Arpels's Conditions of Service and Privacy policy that can be found on the website.

