## Van Cleef & Arpels

## SERVICE REQUEST FORM

This form aims at gathering all the necessary information about your service request, and must be carefully filled. Fields marked with \* are mandatory.

For any question, we invite you to contact Van Cleef & Arpels Concierge Service: clientrelations.me@vancleefarpels.com

## CONTACT DETAILS

| Client reference* (to be filled by Van Cleef & Arpels)                            |           |      |     |  |    |   |
|---|-----------|------|-----|--|----|---|
| Title*  | Mr.       | Mrs. | Ms. | Product collection & delivery address* |    |   |
| First name*   |           |      |     | Address*                               |    |   |
| Last name*  |           |      |     | City*                                  |    |   |
| Email*  |           |      |     | Postal Code*                           |    |   |
| Country code*   |           |      |     | Country*                               |    |   |
| Phone number*   |           |      |     |  |    |   |
| CREATION DETAILS  |           |      |     |  |    |   |
| Serial number (engraved on the creation or written on the invoice or certificate) |           |      |     | Date of purchase ( dd / mm / yyyy)     | /  | / |
| Product description (type, collection,)   |           |      |     | Place of purchase                      |    |   |
|   |           |      |     | Creation under warranty Yes            | No |   |
| SERVICE REQUESTED   |           |      |     |  |    |   |
| Please detail your service  | request : |      |     |  |    |   |

Van Cleef & Arpels will process your personal information in accordance with our privacy policy on our website: https://www.vancleefarpels.com/.
Please refer to the privacy policy for details of how we process your personal information and who you can contact for further information or to exercise your rights.

Any detail regarding the creation condition, a specific intervention or the required repair can be shared.



