

Van Cleef & Arpels

SERVICE REQUEST FORM

This form aims at gathering all the necessary information about your service request, and must be carefully filled. Fields marked with * are mandatory.

*For any question, we invite you to contact Van Cleef & Arpels Concierge Service:
client.relations.europe@vancleefarpels.com*

CONTACT DETAILS

Client reference*

(to be filled by
Van Cleef & Arpels)

Tax code
(only for Italy)

Title*

Mr.

Mrs.

Ms.

First name*

Last name*

Email*

Country code*

Phone number*

Shipping Kit delivery address*

Address

City

Postal code

Country

Product delivery & billing address

Same as Shipping Kit

Address

City

Postal code

Country

CREATION DETAILS

Serial number (engraved on the creation or written on the invoice or certificate)

Date of purchase

(dd / mm / yyyy)

/

/

Product description (type, collection,...)

Place of purchase

Creation under warranty

Yes

No

SERVICE REQUESTED

Please detail your service request :

Any detail regarding the creation condition, a specific intervention or the required repair can be shared.

Van Cleef & Arpels will process your personal information in accordance with our privacy policy on our website: <https://www.vancleefarpels.com/>. Please refer to the privacy policy for details of how we process your personal information and who you can contact for further information or to exercise your rights.

Please note that by sending this service request, you confirm that you have read and accepted the Van Cleef & Arpels's Conditions of Service and Privacy policy that can be found on the website.

